

20	Failure to recruit support organisations/volunteers impacts success of project	Poor Delivery	Failure to recruit support organisations/volunteers impacts success of project	Failure to recruit support organisations/volunteers impacts success of project	Failure to deliver on time. Lack of opportunities for participants	4 - Significant impact	1 - Low	4.00	Risk reduced through: -Early engagement of VCSEs with project -Use networks to promote project engagement opportunities -Use of DPS style tender system maximises use of opportunities	2 - Low impact	1 - Low	2.00	2 - Distant: next 12 months	Project Team				As Procurement Framework is now live, this is feeling well managed so though continues to be a risk, moved to distant.	Now live with project live - no specific risks identified at present				
21	Complaints received	People / Wellbeing	Complaints received	Complaints received	Reputational damage to project.	2 - Low impact	1 - Low	2.00	Risk reduced through: - KLYRP complaints policy - signed partner agreements including complaint policy - regular team meetings	2 - Low impact	1 - Low	2.00	1 - Remote	L Taylor, Project Manager	Changed to remote to reflect DLUHC reporting			Risk is current now the project is in delivery.	Now live with project live - no specific risks identified at present				
22	Safeguarding	People / Wellbeing	Safeguarding	Safeguarding	Failure to safeguard participants, providers and stakeholders.	4 - Significant impact	1 - Low	4.00	Risk reduced through: - Enhanced DBS checks for all participant facing personnel - Safeguarding policies in place with each stakeholder delivering training/events - Safeguarding training for all NCC staff	2 - Low impact	1 - Low	2.00	1 - Remote	Project Team	Changed to remote to reflect DLUHC reporting	Project live - no risks identified		Risk is current now the project is in delivery.	Now live with project live - no specific risks identified at present				
24	Data breach	Regulatory	Breach of personal data	Personal data that is accidentally lost, destroyed, corrupted or disclosed	Loss of customer trust, emotional distress and material damage	4 - Significant impact	2 - Medium	8.00	Risk reduced through: - DPIA - Privacy Notice - Mandatory GDPR training for all staff - Sharing Agreement - Use of protected SharePoint software Regular staff training and team meetings	2 - Low impact	1 - Low	2.00	1 - Remote	L Taylor, Project Manager	Personal details collected from participants at registration and throughout the programme, no risks identified								